

Global Support and Monitoring Center  
**1-888-762-1100**  
**SAFETY FIRST**



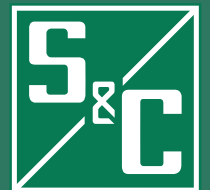
**S&C'S REGIONAL SERVICE CENTERS**  
MEETING YOUR SERVICE NEEDS FASTER THAN EVER BEFORE

 **S&C ELECTRIC COMPANY**  
Excellence Through Innovation

LEARN MORE AT [SANDC.COM](http://SANDC.COM)

December 17, 2018 Information Bulletin 180-50

© S&C ELECTRIC COMPANY 2017-2018, all rights reserved



**E**lectricity generation, transmission, and distribution equipment are designed to provide safe, efficient, and reliable power when properly maintained. But years of continued use and exposure to the elements can adversely affect equipment reliability, which can result in unplanned outages and associated financial losses.

**At S&C, we understand time is of the essence when there is an issue with one of your critical assets. This is why we have launched S&C's 4 Regional Service Centers. We can be on-site to fix any issues, with replacement parts on hand, to get your system back in operation faster than ever.**

**S&C Regional Service Centers are located in:  
North Central, South Central, Western, Northeast and Southeast**

**1**

**EXPEDITED RESPONSE TIME**

A technician will arrive on-site in less than 48 hours with replacement parts available from our fully stocked Regional Service Center.



**2**

**REDUCED COST**

By having certified Field Service Engineers & Technicians at our Regional Service Centers, we have minimized the burden of travel expenses for customers.



**3**

**EXPERT ENGINEERS & TECHNICIANS**

Customers can have peace of mind knowing that S&C's Field Service Engineers and Technicians are experts on servicing S&C equipment.



**S&C Dedicated Customer Support Service plans can include:**

- ▶ 24/7/365 support
- ▶ Problem analysis and resolution
- ▶ Dedicated parts storage & delivery
- ▶ Routine maintenance & repairs
- ▶ Storm and emergency restoration plans
- ▶ Service plans

**DURING AN EMERGENCY,** S&C's expertise and support are only a phone call away.

Call our 24-hour Global Support and Monitoring Center at **1-888-762-1100** or **1-773-338-1000** outside the U.S.

S&C is ready to respond to your on-site recovery needs. Our Field Service Specialists will accurately diagnose any equipment damage, make the necessary repairs, and provide the critical support needed to get your equipment back in service as quickly as possible.

