## YOUR RAPID RELIABILITY ENGAGEMENT: HOW IT WORKS AND HOW YOU BENEFIT

#### We understand.

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Upgrading your grid's reliability is a big, high-pressure project, and a program like this involves a lot of moving pieces. And we also understand bringing in a service like S&C's Rapid Reliability might be a new experience. You may have some questions about how it works and how it can benefit your organization. **We get it. And we've got you covered:** 



Reach out to S&C to discuss your reliabilityimprovement needs.

You know your system. We know our products. Let's work together.



SCOPE & STRATEGIZE

Based on thorough research and analysis, we scope the project, set the strategy, and articulate the value proposition.

Defining objectives, setting KPIs, anticipating potential hurdles—our consulting and analytical services help you set a solid foundation.



#### ADD DEVICES

#### It's time to add those reliabilityimproving devices to your grid.

Fast-track your production schedule with expedited delivery of grid-ready products. Devices are pre-programmed, settings are checked, and products are labeled for specific installations.

## GET STARTED

Let's get moving: Allocate resources, determine a schedule, plot logistics, train crew members, and go!

Our track record of global installations and best practices helps you optimize coordination, limit inventory, and avoid mistakes.

#### 6 COMMUNICATE & ADJUST

We stay in close touch, remaining flexible and making adjustments as necessary.

Our experts continually monitor the project, ensuring you're getting the most value and helping you communicate that value to your stakeholders.

### SECURE BUY-IN

Here's where you identify all relevant stakeholders and then secure their agreement.

Some stakeholders are hidden. Some are internal and some are external. We can help bring them all to the table—and help you persuade them.



#### LAUNCH & MEASURE

Your new devices are on your grid and activated, and you're ready to start seeing reliability improvements.

After a smooth launch and a formal project closeout, we follow up to collect data, review progress, and verify KPIs.



#### CONTINUE SUPPORT

We can remain available to you to upgrade devices, offer training updates, and provide long-term support and monitoring.



# WHICH SERVICES WILL OPTIMIZE **YOUR** RELIABILITY UPGRADE?

Your grid-reliability upgrade program is just that: yours.

A one-size-fits-all approach won't cut it.

That's why **S&C's Rapid Reliability** offers this menu of services.

Mix and match. Pick and choose.

Customize your experience. Optimize your results.

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<ul> <li>Consulting</li> <li>Analytical Studies</li> <li>System Studies</li> <li>Coordination Studies</li> <li>Arc-Flash Hazard Analysis</li> <li>Renewable Integration Studies</li> <li>Engineering Services</li> </ul>	<ul> <li>Device Setup         <ul> <li>Installation Support</li> <li>Training &amp; Workshops</li> </ul> </li> <li>Parts &amp; Tech Support         <ul> <li>Emergency Support</li> <li>Upgrades &amp; Retrofits</li> <li>Warranty Extension</li> </ul> </li> </ul>
<ul> <li>Preliminary &amp; Detail Design</li> <li>Protection &amp; Control Design</li> <li>Distribution Automation Services</li> <li>SCADA Engineering</li> <li>Radio Network Design &amp; Optimization</li> </ul>	Long-Term Support Routine Maintenance Asset Optimization Global Support & Monitoring Center
Cybersecurity Services Cybersecurity Assessments Secure Network Design & Configuration	LET'S TAILOR A PROGRAM FOR YOU Our Rapid Reliability experts can help you determine which services will add the most value possible for your program so you can target spending and maximize ROI. Visit sandc.com/rapidreliability to get started.

