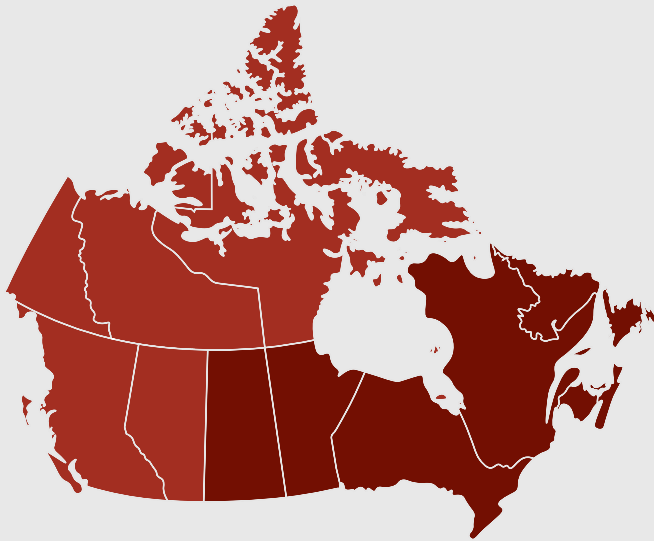


Annual Canadian Electricity User Outage Cost: \$34.5 Billion



Sustained outages cost the Canadian economy

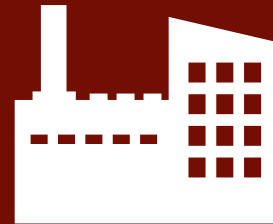
\$11.5 BILLION IN 2019



Momentary outages cost the Canadian economy

\$23 BILLION IN 2019

Interruption Costs Estimated by Customer



Medium & Large C&I

Sustained
\$4.7 Billion



Small C&I

Sustained
\$6.5 Billion



Residential

Momentary
\$9.4 Billion

Momentary
\$13 Billion

Sustained
\$284 Million

Momentary
\$568 Million

Source: S&C Technical Paper 100-T133: "Power Interruptions
in Canada: Outages Cost Canadians \$35 Billion in 2019"

